

How to start a discussion in Lunna

Download Lunna from Google Play or the App Store



You can also use Lunna in your browser at www.lunna.fi.

How to start a discussion in Lunna

1. Open the Lunna app or log in at www.lunna.fi
2. Go to "Discussions"
3. Choose the service you want, for example "Health station digital clinic"
4. Choose chat service or send a non-urgent message
5. Select who you are acting on behalf of
6. Answer the questionnaire (symptom assessment)
7. Write your message and press "Send"

You will get a reply in the chat as quickly as possible on weekdays between 8 and 16. For non-urgent messages, you will get a reply within 1 to 3 working days.

Information about Lunna's services: www.luvn.fi/en/lunna

Information about digital services and digital support:

www.luvn.fi/en/digital-support

