- Instructions to customers

1(1)

How to add attachments to discussions in Lunna

These instructions explain how you can add an attachment to a discussion in Lunna via the Lunna app or the browser version of the platform.

How to add an attachment in the Lunna app:

Below the message field, there are three icons:



 Paper clip: By clicking this icon, you can add an attachment from the files on your device.



• Camera: By clicking this icon, you can take a photo and send it directly to the discussion.

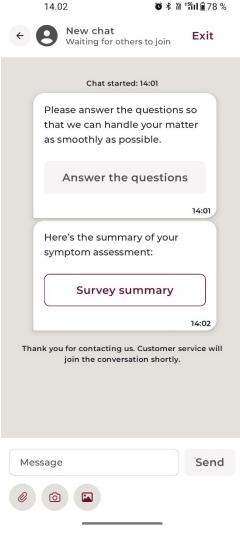


Photo: By selecting this icon,
you can choose an image from
the most recent images on your
device.



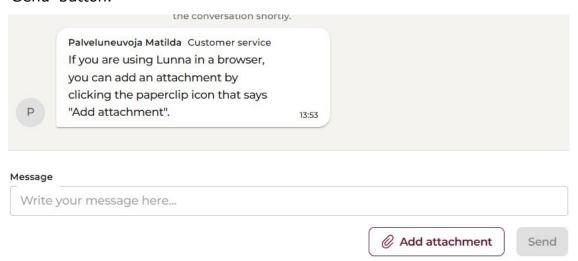
 Note: If you are using an iOS device, the attachment is sent via the plus icon.

Send your image to the discussion by clicking 'Send'.



How to add an attachment in the browser version of Lunna:

If you are using Lunna in a browser, you can add an attachment by clicking the paper clip icon with the text 'Add attachment'. The icon is located next to the 'Send' button.

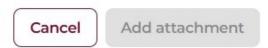


When you click 'Add attachment', a new window will pop up. Then select 'Choose file' (Valitse tiedosto) and locate the file on your device. Click 'Add attachment' to confirm that you wish to add the attachment.

Add attachment

Only PDF documents and image file formats are supported (JPEG and PNG). File size is limited to 50 megabytes.

Valitse tiedosto | Ei valittua tiedostoa



Finish by clicking 'Send'. The attachment you added is now visible as part of your discussion with the professional.

