

Länsi-Uudenmaan hyvinvointialue
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Client fees of the Disability Services of the Western Uusimaa Wellbeing Services County

as of 1 January 2024

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1 General

Act on Client Charges in Healthcare and Social Welfare (734/1992) and Decree on Client Charges in Social Welfare and Healthcare (912/1992). A fee for the social welfare and healthcare services of a wellbeing services county may be charged to a person using the services, unless the legislation has determined the service to be cost-free (Section 1 of the Act on Client Charges). The fee charged for the services may not exceed the expenses incurred from providing the service (Section 2 of the Act on Client Charges).

Social welfare and healthcare services may be free of charge for the user of the service, the fee may be charged to everyone at the same amount or the fee may be determined according to the client's income. The Act on Client Charges in Healthcare and Social Welfare and the Decree on Client Charges in Social Welfare and Healthcare specify maximum amounts for charges for particular services. The statutory maximum fees are subject to index adjustments every other year. The income limits defined in Section 10e of the Act on Client Charges are revised every two years according to the employment pension index, and the revised amounts enter into force at the beginning of the year following the review year.

1.1 Unused reserved service

Fee charged for a reserved service that was not used or cancelled: EUR 56.70

A fee may be charged if the client or their representative has booked an appointment for healthcare services or a short-term place in treatment or housing services in social welfare or healthcare and the client has, without any acceptable reason and without cancelling the appointment or place, not come in for the appointment or arrived at the unit at the agreed time (Section 3 of the Act on Client Charges).

The fee will be charged if the fee is not deemed excessive and if the possibility of the fee being collected was indicated and instructions for

cancelling the appointment or service in advance were provided when the client booked the service. Information on the collection of the fee and the cancellation of the appointment or place must be provided in such a way that the customer sufficiently understands its content. The fee is not charged to persons under 18 years of age. (Section 3 of the Act on Client Charges in Healthcare and Social Welfare)

The service being free of charge does not exempt the client from the fee for unused appointments that were not cancelled.

The appointment must be cancelled by noon on the previous working day.

The fee charged for unused services that were not cancelled is charged for the following services to persons over 18 years of age:

- Statutory leave of an informal carer of a person with disabilities
- Short-term round-the-clock care for a person with disabilities

1.2 Services provided free of charge by Disability Services

Services free of charge include:

- Social work, social guidance, social rehabilitation, family work, parenting guidance and family counselling and supervision of meetings between children and parents referred to in Section 14 of the Social Welfare Act (1301/2014) as well as the supported meetings and supervised transfer situations referred to in Section 27.
- Work activities of disabled persons and activities supporting the employment of disabled persons as referred to in Sections 27d and 27e of the Social Welfare Act (710/1982), with the exception of transport and meals
- Special care referred to in the Act on Special Care for People with Intellectual Disabilities (519/1977) and transport referred to in Section 39 of the same Act; however, a fee may be charged for the upkeep of a person with an intellectual disability, with the exception of partial upkeep provided to a child under the age of 16 and the partial upkeep

of a child receiving teaching, as referred to in Section 28 of the Act, until the end of the school year during which they turn 16

- Services provided on the basis of disability and referred to in Section 8(1) of the Act on Disability Services and Assistance (380/1987) (with the exception of the transport to daytime activities and the meals referred to in Subsection 2), personal support and special services related to sheltered housing and the examinations referred to in Section 11
- Documents given to the person in matters concerning their social welfare.

1.3 Client fee reduction or waiving

The fee imposed for social welfare services and the fee imposed for health care services according to the client's capacity to pay must be waived or reduced to the extent that charging the fee would undermine the preconditions for the client's or family's livelihood or the client's statutory maintenance obligations. Applying for a reduction in the client fee or waiving of the fee takes precedence over income support. (Section 11 of the Act on Client Charges in Healthcare and Social Welfare)

The reduction of the client fee or the waiving of the client fee is applied for using the appropriate application form or a free-form application. The application must state the fee for which a reduction or waiving is applied for, the start date and grounds. The decision on the reduction or waiving is made on the basis of case-specific consideration. Decisions are made for a fixed period, primarily for 1–12 months.

2 Mobility support services (transport service)

2.1 Mobility support service pursuant to the Social Welfare Act

Deductible EUR 2.95/one-way trip.

Deductible for ages 7–17 EUR 1.48/one-way trip.

2.2 Mobility support service pursuant to the Act on Disability Services and Assistance

No more than a fee corresponding to the fee of public transport available in the municipality or a comparable reasonable fee can be charged for a service supporting the mobility of persons with severe disabilities (Decree on Client Charges in Healthcare and Social Welfare, Section 6).

Deductibles for the transport service in the Espoo and Kauniainen areas:

The fee specified in the HSL pricelist is charged as the deductible for the transport service.

One-way trip:

- Adult EUR 2.95
- Child (ages 7–17) EUR 1.48

Work and student commutes based on a 30-day season ticket:

- Adult EUR 66.60
- Child (ages 7–17) EUR 33.30
- Student EUR 39.96

Local area of Espoo A trip in the Espoo area or from Espoo to Kauniainen, Helsinki, Vantaa, Kirkkonummi, Nurmijärvi or Vihti.

Local area of Kauniainen: A trip in the Kauniainen area or from Kauniainen to Espoo, Helsinki, Vantaa, Kirkkonummi, Nurmijärvi or Vihti.

Deductibles for the transport service in the Kirkkonummi and Siuntio areas:

The fee specified in the HSL pricelist is charged as the deductible.

One-way trip:

- Adult EUR 2.85

- Child (ages 7–17) EUR 1.43

Work and student commutes based on a 30-day season ticket:

- Adult EUR 64.90
- Child (ages 7–17) EUR 32.45
- Student EUR 38.94

Local area of Kirkkonummi: A trip in the Kirkkonummi area or from Kirkkonummi to Espoo, Kauniainen or Vihti.

Local area of Siuntio: A trip in the Siuntio area or from Siuntio to Kirkkonummi, Ingå, Lohja or Vihti.

Deductibles for the transport services in the Hanko, Ingå, Lohja, Karkkila, Vihti and Raseborg areas:

The fee specified in the Matkahuolto pricelist is charged as the deductible for the transport service, according to trip length. Trips in excess of 100 km are also charged according to Matkahuolto's effective price list.

Adult					
Trip length, upper km limit	Price of 30 trips, EUR	Price of a single trip, EUR	Trip length, upper km limit	Price of 30 trips, EUR	Price of a trip, EUR
6	86.30	2.88	45	252.20	8.41
9	94.40	3.15	50	271.90	9.06
12	105.50	3.52	60	318.30	10.61
16	117.40	3.91	70	362.70	12.09
20	137.30	4.58	80	404.60	13.49
25	159.10	5.30	90	443.00	14.77
30	184.90	6.16	100	478.80	15.96
35	209.10	6.97			
40	230.90	7.70			

Child, ages 7–17					
Trip length, upper km limit	Price of 30 trips, EUR	Price of a trip, EUR	Trip length, upper km limit	Price of 30 trips, EUR	Price of a trip, EUR
6	54.60	1.82	45	159.60	5.32
9	59.70	1.99	50	171.90	5.73
12	66.60	2.22	60	201.30	6.71
16	74.10	2.47	70	229.50	7.65
20	86.70	2.89	80	255.90	8.53
25	100.50	3.35	90	280.20	9.34
30	117.00	3.90	100	303.00	10.10
35	132.30	4.41			
40	146.10	4.87			

Local area of Hanko: A trip in the Hanko area or from Hanko to Raseborg.

Local area of Raseborg: Trip in the Raseborg area from Raseborg to Hanko, Ingå, Lohja or Salo.

Local area of Ingå: A trip in the Ingå area or from Ingå to Raseborg, Lohja, Kirkkonummi or Siuntio.

Local area of Lohja: A trip in the Lohja area or from Lohja to Ingå, Karkkila, Raseborg, Salo, Siuntio, Somero, Tammela or Vihti.

Local area of Vihti: A trip in the Vihti area or from Vihti to Karkkila, Loppi, Hyvinkää, Nurmijärvi, Espoo, Kirkkonummi, Siuntio or Lohja.

Local area of Karkkila: A trip in the Karkkila area or from Karkkila to Lohja, Loppi, Tammela or Vihti.

Work commutes:

If work commutes are granted for areas other than the areas in the vicinity of the municipality of residence, the deductible will be charged in accordance with the Matkahuolto price list.

Student commutes:

Student commutes: EUR 43/ month

(sum corresponding to the Kela deductible for trips to and from school)

Student commutes are free of charge for students covered by the extended compulsory education. Students must notify the Disability Services in the event that they are covered by the extended compulsory education.

Transport service trips outside the municipality of residence:

For people with severe disabilities, the deductible for transport service trips under the Disability Services Act in another municipality is

- the deductible valid in the municipality under the Disability Services Act (~~student or~~ permanent residence)
- charged in accordance with the Matkahuolto price list in the case of holidaying. The price of the trip is determined on the basis of the kilometre-based pricing of Matkahuolto's annual ticket with 30 single trips.

3 Day activities

Day activities for people with disabilities

A fee is charged for the meals included in the day activities for people with disabilities in accordance with Paragraph 4. Transportation to day activities is free of charge

in case of daytime activities pursuant to the Act on Special Care for People with Intellectual Disabilities A transport fee is charged for the day activities specified in the Act on Disability Services and Assistance pursuant to the transport service deductibles laid down in the Act (Paragraph 2).

- Day activities as specified in the Act on Disability Services and Assistance: meal and transport fee
- Day activities as specified in Act on Special Care for People with Intellectual Disabilities: meal fees, transport is free of charge

4 Meal and upkeep fees charged for disability services

The meal fee is charged according to usage. The meal fee applies when the meals are not included in other fees paid by the client.

Meal	Fee/EUR
Breakfast	1.60
Snack	1.60
Evening snack	1.60
Lunch	4.70
Dinner	4.70

When the client lives at a unit, upkeep, living-related centralised procurement of the unit and use of common facilities:

- The resident's upkeep includes 1–2 of the items listed below involving centralised procurement or the use of shared facilities:
EUR 31.00 per month
- The resident's upkeep includes at least 3 of the items listed below involving centralised procurement or the use of shared facilities:
EUR 66.50 per month

The centralised procurements and use of common facilities used as the basis for the client fee are as follows:

- internet connection or computer provided by the housing unit to the residents
- daily newspaper and magazines in common facilities
- cleaning supplies, cleaning equipment and cleaning products or toilet paper
- use of the sauna unless included in the rent or charged as a separate sauna fee
- use of a washing machine, mangle, dryer or drying room located in common facilities
- use of shared hobby equipment or facilities where such use is not included in the rent.

The use of the above-mentioned shared facilities, supplies and equipment is agreed upon in the plan made with the client.

The upkeep fee is invoiced if the client is present for at least five days during the month. If the client is present for less than five days, the upkeep fee is not charged.

5 Home service for families with children

According to Section 19 of the Social Welfare Act (1301/2014), home service means the performance of, or assistance in, tasks and activities related to housing, care and maintenance of functional capacity, childcare and parenting, errands and other functions of everyday life. Families with children have the right to be provided with the necessary home service to safeguard the family's care duties if it is not possible to ensure the well-being of a child on the grounds of reduced capacity, childbirth, injury or similar reasons.

Section 10e of the Act on Client Charges in Healthcare and Social Welfare provides for the fees to be charged for regular and continuous service

provided at home. The visits of a home service family worker are subject to a fee. The initial assessment visit of the home service to the client's home is free of charge.

Home service is free of charge:

- Families whose children are in need of special support during the multi-actor service needs assessment or the client relationship with family social work under the Social Welfare Act and whose service needs and plan for its implementation are recorded in the client plan.
- Due to the special situation of the family based on the assessment of a social worker or social instructor
- For clients who regularly receive Kela's basic income support
- Families whose children with disabilities are in need of special support during the multi-actor assessment period or if the family needs long-term regular home service for families with children and the home service is included in the client plan.

A client fee is charged for home service for families with children if the client receives the service at least once a week and, in addition, the service is estimated to last at least two months from its commencement or if the service has actually lasted at least two months (Section 7b of the Act on Client Charges in Healthcare and Social Welfare).

If the client applies for the service again within six months of the end of the service after at least two months of temporary or regular home service and the criteria for regular home service are met, the service will continue on a regular basis.

5.1 Regularly home service for families with children

A monthly fee is charged for regular home service for families with children based on the family's income. The client fee is based on the number of service hours recorded in the service decision, the client's capacity to pay and the size of the family. (Section 10e of the Act on Client Charges in Healthcare and Social Welfare) A family consists of individuals

who share a household and are married or live in conditions similar to marriage as well as the under-aged children of both parties living in the same household (Section 2 of the Decree on Client Charges in Healthcare and Social Welfare).

Gross income exceeding the income limit is taken into account as income. The income limits are based on the size of the family. The income limits are as follows:

Family size, number of persons	1	2	3	4	5	6 persons or more
Income limit, EUR per month	653	1205	1891	2338	2830	3251

If the number of family members is greater than six, the income limit is increased by EUR 389 for each subsequent member.

The client fee for regular home service for families with children is the amount indicated by the payment percentage of gross monthly income exceeding the income limit in the table below.

Service hours per month	Fee percentage by family size					
	1	2	3	4	5	6 persons or more
6 or less	7.00	7.00	6.00	5.00	5.00	5.00
7–10	9.00	9.00	8.00	7.00	6.00	5.00
11–15	10.00	10.00	9.00	8.00	7.00	6.00
16–20	11.00	11.00	10.00	9.00	8.00	7.00
21–25	13.00	13.00	11.00	10.00	9.00	8.00
26–30	15.00	15.00	12.00	11.00	10.00	9.00
31–35	17.00	17.00	13.00	12.00	11.00	10.00
36–40	19.00	19.00	14.00	13.00	12.00	11.00
41–60	20.00	20.00	16.00	14.00	13.00	11.00
Over 60 h	22.00	22.00	18.00	15.00	13.00	11.00

Further information on the income on which the client fee for regular home service is based and the deductions made from the income is in Paragraph 18.

6 Housing services

6.1 Long-term round-the-clock service housing pursuant to the Social Welfare Act

Long-term round-the-clock service housing includes treatment and care customised to each client's needs regardless of the time of day, activities that maintain and promote functional capacity, meals, clothing maintenance, cleaning as well as activities that promote engagement and social interaction (Social Welfare Act 1301/2014, Section 21c).

A client fee is charged for long-term round-the-clock service housing based on the client's income. The client fee is 85% of the client's net monthly income after deductions. The client is left available funds amounting to 15% of their net income per month. However, the minimum amount to be left is EUR 182 per month. (Section 7c of the Act on Client Charges in Healthcare and Social Welfare)

With the available funds, the client pays for all personal expenses such as possible transport deductibles, clothing, personal hygiene, telephone costs and any other expenses not included in the service.

If the client resides in a housing service unit where the rent is not included in the client fee, the client fee criteria are followed, with the exception that the client pays the rent directly to the lessor. The rent paid by the client is taken into account as a deduction from the income on which the client fee is based.

The client pays the service provider rent for the terms of the lease agreement, even during an absence. For hospital care, rehabilitation and other institutional care, the client pays the client fee for the service in question.

6.2 Long-term round-the-clock service housing as per the Act on Disability Services and Assistance and the Act on Special Care for People with Intellectual Disabilities

A client fee is not charged for care in long-term round-the-clock service housing as per the Act on Disability Services and Assistance and the Act on Special Care for People with Intellectual Disabilities (Act on Client Charges in Healthcare and Social Welfare). Upkeep and meals are subject to client fees according to usage (Chapter 4, Meal and upkeep fees charged for disability services).

6.3 Short-term round-the-clock service housing

Short-term round-the-clock service housing is provided outside the client's home in a form other than institutional care. Client fees are charged as follows:

- Persons over 16: EUR 35.90/day.
- Persons under 16: EUR 11.60/day. The client fee

is the fee corresponding to the client fee of the informal carer's statutory leave.

6.4 Supported housing

Supported housing and long-term sheltered housing for persons with disabilities: upkeep and meal fees according to Paragraph 4 (Meal and upkeep fees charged for disability services).

6.5 Coaching for independent living in disability services

The client fee is charged for all days of the period, including the arrival and departure day.

Coaching and practice for independent living lasting less than 21 days: EUR 14.90 per day of housing. Meal fees are also charged based on use. This fee is not charged to clients who have a home for which they already pay rent or maintenance charge and housing costs.

If the coaching for independent living is provided in a unit and lasts continuously for 21 days or more, a housing fee compensating for rent in the amount of EUR 250.00 per month is charged. This fee is not charged to clients who have a home for which they already pay rent or maintenance charge and housing costs. Meal and upkeep fees are also charged based on use. Upkeep fees are charged for full months (Paragraph 4: Meal and upkeep fees charged for disability services).

6.6 Informal carers' statutory leave

A fee of EUR 12.80 per day is charged for a family carer's statutory leave. The fee is charged to adults and children. In addition to the client fee, separate fees are not charged for meals or other services included in the service package. (Sections 6b and 6c of the Act on Client Charges in Healthcare and Social Welfare)

If necessary, a day can be divided into two part-time services, which are subject to a fee of EUR 6.40 per time. For example, a day can be divided into two times of part-time family care or two times of rehabilitative day activities for the elderly.

The client is fee is not charged for the service organised with a service voucher (Section 12 of the Act on Client Charges in Healthcare and Social Welfare), nor for clients whose support for informal care is part of the 'service housing at home' service package in accordance with Section 8 of the Act on Disability Services and (1987/380). War veterans are not charged client fees for informal care leaves.

The fees for informal care leave are applied to the statutory periods of informal care leave, regardless of the method of implementation. For example, when informal care leave is provided as family care, the fees for informal care leave, not family care leave, are applied.

6.7 Family care

Family care is the organisation of care or other part-time or 24-hour care in the private home of a family carer or in the home of the person being cared for. The wellbeing services county concludes a contract of assignment with a family carer or an agreement on the organisation of family care with a private family care provider (Family Care Act 263/2015).

6.8 Short-term family care

Short-term family care, over 16 years of age: EUR 26/day.

Short-term family care, under 16 years of age: EUR 11.60/day.

The part-time family care organised by the Disability Services is free of charge to the client.

6.9 Long-term family care

A fee based on the client's monthly income is charged for **long-term family care and professional family care**. The fee can be no more than 85% of the net monthly income. The client must be left 15% of their

monthly net income as available funds; the minimum amount is EUR 182 per month. (Section 7c of the Act on Client Charges in Healthcare and Social Welfare) The fee is charged as described above if the service is estimated to last at least three months from its commencement or if the service has actually lasted at least three months.

Long-term family care fees are charged in the same way as in long-term round-the-clock sheltered housing (Paragraph 12.1). For more information on the income and deductions to be taken into account, see Paragraph 19.

Long-term family care services are free of charge for war veterans (Act on the rehabilitation of war veterans 1184/1988), as is family care provided under the Child Welfare Act (417/2007), the Act on Special Care for Persons with Intellectual Disabilities (519/1977) or the Act on Disability Services and Assistance (380/1987) (Section 7b of the Act on Client Charges).

Upkeep and meal fees are charged for **long-term family care under the Act on Special Care for Persons with Intellectual Disabilities (519/1977)** for persons aged 16 and over in accordance with Paragraph 10 (Meal and upkeep fees charged for disability services): (Section 4(2) of the Act on Client Charges in Healthcare and Social Welfare)

A housing fee compensating for rent in the amount of EUR 250 is also charged in long-term family care. If the client is **under the age of 16**, the child benefit and disability benefit are charged as compensation for care and upkeep for the duration of family care. The child benefit is charged in full. The disability benefit is charged such that the client is left with 15% of the disability benefit. However, the minimum amount to be left is EUR 182 per month.

7 Institutional care

7.1 Short-term institutional care

Short-term institutional care:

EUR 54.60 per day of care.

After the payment ceiling is reached, the upkeep fee charged for short-term institutional care is EUR 25.10 per day. The upkeep fee is not charged for persons under 18 years of age. If the client is under the age of 18, the short-term institutional care fee is charged for a maximum of seven (7) treatment days in a calendar year, after which the treatment is free of charge. (Section 6a of the Act on Client Charges in Healthcare and Social Welfare and Section 12 of the Decree)

Rehabilitation treatment (rehabilitation treatment provided as institutional care to persons with physical or intellectual

disabilities): EUR 18.80 per day of care. Free once the payment ceiling has been fulfilled. (Section 14 of the Decree on Client Charges in Healthcare and Social Welfare)

7.2 Long-term institutional care

According to Section 7b of the Act on Client Charges in Healthcare and Social Welfare, a wellbeing services county may charge a client fee for long-term institutional care if the service is estimated to last at least three months from its commencement or if the service has actually lasted at least three months. The fee may be charged for institutional care referred to in Section 67(1) of the Health Care Act (1326/2010) or for 24-hour service provided in an operating unit of an institutional service referred to in Section 22 of the Social Welfare Act (1301/2014).

However, the client fee pursuant to these fee criteria may not be charged for medical rehabilitation in an institution referred to in Section 29(2)(7) of the Health Care Act, rehabilitation in an institution referred to in Section 2(3) of the Act on Special Care for Persons with Intellectual Disabilities

(519/1977) or institutional care referred to in Section 57 of the Child Welfare Act (417/2007).

The institutional care client fee is charged for all days of care of the period, including the arrival and departure day. If the client transfers directly to another unit, the sending unit may not charge a fee for the day on which the client transfers out. (Section 6a of the Act on Client Charges in Healthcare and Social Welfare and Section 12 of the Decree)

A client fee based on the client's income is charged for long-term institutional care in accordance with Section 7c of the Act on Client Charges in Healthcare and Social Welfare. The client fee is 85% of the client's net monthly income after deductions in accordance with Section 10c of the Act on Client Charges in Healthcare and Social Welfare. The client is left available funds amounting to 15% of their net income per month. However, the minimum amount to be left is EUR 122 per month. If the client has a spouse and both spouses are in long-term round-the-clock service housing, long-term family care or long-term institutional care, the fee is determined on the basis of the above criteria.

If the client lived in a shared household in a marriage or a relationship resembling marriage immediately before the start of the service and their monthly income is higher than their partner's monthly income, the client fee is determined by the spouses' combined monthly income. In such cases, the fee is 42.5% of the combined net monthly income after deductions in accordance with the fee criteria. However, the minimum funds that must be available for the client to use is EUR 122 per month. The amount of the available funds is revised every two years according to the change in the employment pension index. The index-adjusted sums are rounded off to the nearest whole euro, and they enter into force at the beginning of the year following the revision year. (Section 7c of the Act on Client Charges in Healthcare and Social Welfare)

If the fee determined on the basis of the spouses' combined monthly income would be higher than the fee determined on the basis of the client's own monthly income, the maximum fee that may be charged to the client is the fee determined on the basis of the client's own monthly income (Section 7 c of the Act on Client Charges in Healthcare and Social Welfare).

Further information on the income on which the client fee for long-term institutional care is based and the deductions made from the income is in Paragraph 19.

If the client is under 16, the child benefit and disability allowance are charged as compensation for care and upkeep for the duration of institutional care. The child benefit is charged in full. The disability benefit is charged such that the client is left with 15% of the disability benefit. However, the minimum amount to be left is EUR 122 per month.