

Contact with / notification to the social welfare services for assessing the need for support

Contact is made with the person's consent	Contact is made without the person's consent
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Person's information

Name	Personal identity code
Address	Postal code and city/town
Phone number	

The notification concerns an underage child	
Guardian's name	Guardian's phone number
Guardian's name	Guardian's phone number

Reasons for contact / notification

If you are pasting text into the field, please ensure that it remains fully visible. The field has a maximum character limit.

Notifier's information

Name
Contact information
<p>Persons other than authorities or professionals may, for justified reasons, request that their information is kept confidential. Confidentiality of information applies only to notifications submitted in accordance with the Social Welfare Act. It does not apply when contact is made together with the client or with the client's consent.</p> <p>As a general rule, the person in question has the right to know who made the notification. If the notifier is an authority with an obligation to notify, information about the notifier must always be provided. If the notifier is a private individual, there are cases regulated by the law where information about the notifier may not be disclosed. These cases include, for example, situations where disclosure of information could seriously jeopardise the rights of the notifier or another person, or where disclosure of information would be against a child's best interests or other important private interests—for instance, if there is a risk of violence against the notifier.</p> <p>As the notifier, I request that my information is kept confidential.</p> <p>Reasons for confidentiality of information:</p>
Place and date

Please return the form to the appropriate place. [See the contact information](https://www.luvn.fi/en/notification-concern) on our Notification of concern webpage. (<https://www.luvn.fi/en/notification-concern>)

Guidance and contact obligation according to section 35 of the Social Welfare Act:

“If a health care professional, social welfare officer or a person employed by the social services, education services, sports services, early childhood education, Rescue Department, the Emergency Response Centre Administration, Customs, the Police, the Criminal Sanctions Agency, an employment and economic development authority, Social Insurance Institution of Finland (Kela) or an enforcement authority, as referred to in the Act on Health Care Professionals, has in their work learnt about someone whose need for social welfare is obvious, they must direct that person to seek social welfare services or, if the person consents, contact the authority in charge of the social welfare in the wellbeing services county in order to have that person's need for support assessed.

If consent cannot be obtained and the person is obviously unable to care for themselves or their health or safety, or if the child's best interests so absolutely requires, the persons referred to in subsection 1 must immediately submit a notification of need for social welfare services. Secrecy regulations do not prevent it.

The notification may also be made by a person other than those referred to above without secrecy regulations applicable to them preventing it.”